



Rezcomm Marketplace

The 'plug-and-play' airport marketplace

The world of airport ecommerce is changing.
It's time to change with it.

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**We're Rezcomm,
creators of the
plug-and-play
airport marketplace.**

We create seamless customer experiences by providing everything from flights and parking to coffee and customer support in one place.

More than a platform. Rezcomm is your partner and with our unique pay-as-you-go model, your success is our success.

We're in this together.

Some of the world's busiest airports trust Rezcomm with their business.



We've delivered 100s of millions in revenue for our airport partners – why don't you join us? We're here to help you connect with your customers, build trust and unlock revenue; while providing a smooth ecommerce experience with zero turbulence.

Experience the power of a single platform behind you.

Why use multiple platforms when you can use just one? Scale faster, switch on the services you need and fast-track growth on your own schedule.

With Rezcomm, you can create contactless and personalised shopping experiences that provide everything from flights and parking to coffee and customer support. Enable passengers to move through your terminal without queuing, provide real-time feedback, receive hyper-personalised marketing and get rewarded for being loyal.

With Rezcomm, your customers can book, reserve, and manage their entire journey in one place, from the one brand they trust - yours.



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Sell Flights, Hotels, Holidays, Car Hire, Airport Transfers, Parking, Coach Parking, Lounge, Security Fast Track, Car Wash, Valet Services, Immigration Fast Track, Bus Tickets, Train Tickets, Taxi Bookings, Monorail Tickets, Queueless Tickets, Airport Tours, Meeting Rooms, Subscriptions, COVID Tests, Retail, Food and Beverage in one place...

Your airport's website!

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But it's not just about sales, **it's also about your team**

Let your team put their ideas to the test. Choose the Rezcomm Marketplace to experiment with new products and services quickly and without unnecessary overheads.

Experience the power of our single centralised platform to optimise your day-to-day tasks and take control of every sale, marketing and customer service opportunity. Supercharge your revenue and deliver the ultimate airport experience to your passengers with Rezcomm.



Manage complexity

Turn complicated tasks into an automated experience your customers will love with our centralised administration. Let your team focus on your business, not your tech stack.

Connect the systems and tools your airport relies on through Rezcomm's flexible APIs, or use our headless architecture to create completely custom storefronts on any smart screen.



Are your airport passengers strangers on a plane?

Get to know the strangers passing through your terminals and claim them as your customers. Track everything in our Centralised Customer Information Management system, join the dots and build insightful passenger profiles.

Identify and personalise passenger experiences with precision while removing the frustration of anonymity - a problem shared by airports worldwide.



Get all the features you'd expect (and many you don't)

- Reduce your operating costs (and risk) with zero set-up fees and a pay-as-you-go service
- Launch your first service in just 4 weeks with our accelerated launch program
- Don't just grow your parking sales; grow all your digital sales without the growing pains
- Leverage our built-in omnichannel selling – no customisation needed
- Save your team time, resource, and cost with built-in automation
- Access your marketplace from almost anywhere for total convenience
- Enjoy unlimited bandwidth and web hosting at no extra cost
- Access new features and modules as they launch - no need to upgrade, you'll never outgrow our platform
- Centralise disparate systems and create joined-up customer experiences
- Work from one platform – get everything you need in one place
- Bring passengers back to your airport by delivering a safe and contactless customer experience
- Position your airport as the go-to brand for all things travel
- Increase your market share and grow your distribution channels
- Improve your marketing with relevant, personalised communications
- Use yield management to maximise revenues and occupancy
- Report on every aspect of your digital activities in real-time
- Access 100s of suppliers within the Rezcomm ecosystem or plug in your own
- Benefit from expert advice and support when you need it most

Pick and choose just what you need

Start small and expand in your own time. Turn on the products and services you need today and know tomorrow everything else is at your fingertips and ready when you are. What's more, you'll only ever pay for our services when you use them.

Let us make your life easier with a single, smart, scalable solution. Replace multiple systems with one to save costs, simplify and regain control.



Get The Full Brochure

To request a full brochure click: <https://info.rezcomm.com/marketplace-brochure>

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free demo?



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