Lounge
Check-in System
What we’re presenting

1. ICT Airport Technologies
2. Introducing the NAS Lounge Check-in System
3. How does it benefit your business
4. System features
Our Airport Technologies division specializes in the sourcing and development of scalable, cost-effective technology solutions to support airport operations, and maximize financial returns.

Simply, we are a one-stop shop to identify the most strategic, scalable and cost-effective solutions, deploy, operate and support airport technology systems, run the project management office, manage the delivery of multiple vendors, maximize operational and financial ROI, as well as provide operational training and 24/7 support.

- OCC/Dispatcher
- Lost Luggage Management System
- Management Dashboard
- LMS - Lounge Management System
- Flight information Display System
- Customized Mobile Applications
Our Network

14 Countries
35+ International Airports
Standards and Certifications

- IT Service Management System (ISO 20000) Certified
  - 2016
- Information Security Management System (ISO 27001) Certified
  - 2016
- Business Continuity Management System (ISO 22301) Certified
  - 2017
- PCI DSS Certified
  - WIP 2018
- EU GDPR
  - WIP 2018

ICT.AERO Airport Technologies
Industry Recognitions and Awards

PAN Arab Mobile App of the Year – Airports
2015

ICT Deployment of the Year – Aviation
2017

CIO 100
2017
ICT Lounge
Management System

Automated Record Entry  •  Real-Time Reporting
The Lounge Management System is an automated record entry system that also provides real-time reporting, reducing errors that occur in manual processes and increasing speed, reliability and cost-efficiency.

Ultimately, your Lounge Management System aims to provide an enhanced and faster service to benefit your customers first.
The Lounge Check-in System is an automated record entry system that enables you to transform your systems into a digital platform, whereby you transition into e-gate systems, receive real-time reporting, reduce errors that occur in manual processes and increase speed, reliability and cost-efficiency.
Improve Your Systems

The Lounge Check-in System helps improve processes and systems thanks to features that have been designed and integrated to deliver a fast, reliable and most importantly, secure system for your lounge check-in, ensuring your customers’ information are always protected and their needs served.
Deliver Profitability

The Lounge Check-in System allows you deliver profitability to your organization through an efficient operational model that reflects in an improved and faster customer service.

Enhanced Capabilities at Efficient Costs

Operational Efficiency

• Manage access for your authorized personnel
• Set your KPIs and management reporting
• Achieve efficiency in managing tasks thanks to a fast and automated system

Customer Satisfaction

• Confirm passenger entitlement
• Develop customer profiling reports to better manage future outlooks and objectives
• Allow for mobile check-ins and self-service scanning
• *Satisfy customers through a fast responsive system, no more waiting!*
Goodbye Manual Tasks

Don’t hinder your services with manual tasks that increase chances of error. The Lounge Check-in System will transform manual reporting and time inefficiency into a customizable digital platform that adapts and ensures an effective process.
Lounge eGates

- Self-service access
- Integrated with Billing and monitoring systems

Supports:
- Boarding passes
- Membership cards
- Single Use Vouchers
- Mobile and printed QR codes

Image source: https://www.wanzl.com/de_DE/produkte/zutrittschleusen/galaxy-gateR/
Here are some of the features of the ICT Lounge Management System and how it helps you provide an efficient, fast and reliable service to your customers.
The Lounge Management System is your solution to transform into a digital platform. Be at the forefront of better automated solutions to provide your customers with better and faster services today.

Cost-effective and designed with the customer in mind, the Lounge Management System understands that your customers’ time is valuable, and that you’re accuracy is even more important.
Contact us today to discuss the features of the ICT’s Lounge Management System and how it can benefit you and your customers.

Lina El Mallah
ICT/ Ecommerce Manager - Sales

Tel. +965 2437 2397
Mobile +965 9857 5410
lmallah@nas.aero
Discover our other technological solutions to move into a new era of digital performance and customer satisfaction:

• Operating Control Center / Dispatcher App
• Lost Luggage Management System
• Flight Information Display System
• Management Dashboard
Thank You

Lounge Management System